



The setup for FIREHOUSE Software 7 (FH) is the same whether your server is running Citrix or Terminal Services. The setup instructions below should be performed by a network administrator. FH Technical Support staff can answer questions related to the instructions below, but cannot provide support for Citrix or Terminal Services issues.

Each Citrix/TS user must have their own FH.INF file to specify individual settings that will override the default settings of the FH install via Windows Registry or INI file. If multiple FH sessions attempt to use a single Windows Registry setup for FH, you will encounter problems. For example, instead of being able to specify their own default station (the default station is based on the Workstation ID value) the station defaults to the same station no matter who is connected via their own session. The FH.INF file needs to be created and placed in the Windows directory under the User's profile (typically under Documents and Settings). When an FH.INF file is available and located in the Windows folder for the user's session, FH reads all settings from the FH.INF file instead of the initial FH Registry or INI install.

The FH.INF file for each user must be assigned their own Workstation ID. This helps to identify each user as a different 'workstation' or session. To edit this Workstation ID, find the 'Default' value in the [Workstation] section of the FH.INF file. This 'Default' value should be a unique 10 digit value for each user connecting via remote session.

Installation Notes:

Each time you install or update the FIREHOUSE Software application, this must be done through Add/Remove Programs section in Control Panel. This will ensure that the User's group will have rights to all the files FH needs to run. After the installation is completed, confirm in network security settings that the Users group has Modify Rights to the FIREHOUSE Software folder.

Tools:

To create the FH.INF file, there is a tool to convert the registry values to an INF file for Citrix or Terminal Services users. This is in the Tools folder of the FH Enterprise CD-ROM, Reg2INI.EXE. This only works for Registry installs of FH. There is also a check box that will create a new unique workstation ID to put in the INF file (it does not change the value currently in the registry).

FH ENTERPRISE Users Only:

Note: You must install FIREHOUSE Software using the Registry Option for FH Enterprise installs. For FH Enterprise edition, each user must have a FH Remote folder in their profile directory or other specified folder location. The Remote folder is populated with FoxPro files necessary for the program operation. This Remote folder can not be shared from the base FIREHOUSE Software install location as this will cause problems with multiple users accessing FH at the same time. You must edit the user's FH.INF file to specify the path to their Remote folder in five locations. The sections to edit are: [Remote], [Database], [System], [Reports], and [Queries]. The Default value for each of these sections must be the new path to that user's Remote folder.

There are two ways to build the Remote folder. You may copy the original Remote folder from the FIREHOUSE Software folder to the each user's profile as long as no one is in FH. This will also include the license file for FH that is stored in the Remote folder so you will not need to activate each user's FH session. The second option is to use FHexand.EXE utility, located in the FIREHOUSE Software folder. Create a new Remote folder directory and then run FHexand.exe to populate it with the Remote Access Database files. With this option, you will need to copy the FH.LIC file from the FIREHOUSE Software\Remote folder to this user's Remote folder. The user must have full rights to this Remote folder to be able to add, delete and modify files.

FH 7 Setup Instructions for Citrix/Terminal Services

Terminal Server Users: If you do not have a Windows folder in your Profile directory, the FH.INF folder location must be added to the path for each user. This path must be accessible to the user while connected to their remote session and have full rights to update the FH.INF file.

Path of the Windows Folder: Is determined by the HKEY_CURRENT_USER\Environment Key\Path. This registry setting is different for each user and is stored in a hidden file in the user's profile called Ntuser.dat. This file contains system settings that apply to each individual user's account. In order to edit these settings, you'll have to log in as the user and modify the registry key listed above to specify the location of the Windows Folder.

Active Directory Network: When a user has a home directory specified, it creates a Windows folder in the user's home directory and it uses that Windows folder and NOT the users profile Windows folder. This is the location where the FH.INF file must be placed.

Recommended Setup Steps for FH ENTERPRISE Users:

1. With a Registry Install (**Enterprise or Standard**) run Reg2INI.EXE from the FH CD. Create FH.INF file for the first user, say, Sam Jones. Put this file in his Windows folder of his profile directory. Make sure to check the option to create a unique Workstation ID.
2. While all users are out of FH on the server, from the FIREHOUSE Software folder, run FHExpand.EXE. In the Expander window, select the folder type of 'Remote Access Database' and the location as X:\Program files\FIREHOUSE Software\Remote (X: being your drive letter of your FH install), check *Overwrite Existing files* and *Update Triggers and Stored Procedures*, then press OK. This will re-initialize the Remote folder with clean files.
3. Copy this Remote folder to Sam Jones's Profile directory.
4. Edit Sam's FH.INF file in his Windows folder. Edit the five paths for the location of the Remote folder to his new remote folder in his profile directory. The paths are for Database, System, Reports, Queries and Remote. Next, you must edit the Default value in the [Workstation] section so the user has a unique Workstation ID.
5. Logged into Citrix or Terminal Services as Sam Jones, log in to FH. You can confirm Remote path is looking to the new path you specified in the FH.INF file from the Help menu, About FIREHOUSE Software, Files tab. The path for the Remote folder should be the same as specified in his FH.INF file. You will be able to verify the correct Workstation ID from the License tab of About FIREHOUSE Software as well.
6. Repeat the process for each user session.

For FH Standard Users:

1. With a INI Install (**Standard Only**) copy the FH.INI file from the FIREHOUSE Software install folder to the first user's profile directory Windows folder. Rename the FH.INI file to FH.INF.
2. Copy this working FH.INF file from the first user's profile location to the next user, editing the Workstation ID setting to a unique value in each copy.
3. Repeat the process for each user session.

Note:

FIREHOUSE Software Version 7 does work with Roaming Profiles. The location of the FH.INF file is the same as noted above.