



FH Mobile

FH Mobile is a new suite of applications designed to complement your FIREHOUSE Software system. FH Mobile uses an interface designed for mobile computers installed in responding vehicles or for use in the field with large, easy to press buttons and flexible display options. Click a single button to synchronize the FH Mobile database with your central FH database. The connection only needs to be made to synchronize the FH Mobile database. FH Mobile is optimized for Windows® XP Tablet PC Edition but can be run on any Windows® 2000 or Windows® XP equipped laptop or mobile computer. FH Mobile Preplans is the only currently released application for the FH Mobile suite, with the FH Mobile Incident Command application currently released for Beta testing.

FH Mobile Preplans makes viewing (or hearing) occupancy information easy. FH Mobile Preplans is optimized to display or audibly read the information you need from your occupancy records while en route to scene. Display all or selected information from occupancy contacts, building information, needed fire flow, information and alerts (preplans), inspections, chemicals, onsite materials, associated hydrants, hazardous materials, storage tanks, and attachments. FH Mobile Preplans is designed to display the information you need on the go.

FH Mobile Incident Command is designed to provide an incident commander with the tools to manage assignments and resources, maintain accountability, provide the ability to perform Personnel Accountability Reports (PAR) as needed, create drawings, and maintain a list of tasks, with access to FH units and staff information. The finished incident includes a comprehensive event log of each change. Upon completion, FH Mobile Incident Command records are used to create new or update existing FH fire incident records with unit response and personnel activities. Details from the FH Mobile Incident Command record that do not match up with specific FH fire incident fields are added as attachments. We are currently Beta testing FH Mobile Incident Command.

For more information on FH Mobile features and availability, contact your sales representative.

Technical Support Tip

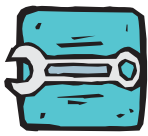
As agencies replace old desktop and laptop computers with new computers, they call to ask how to move FIREHOUSE Software from the old computer to the new computer when a network connection is not available.

Note that each individual FIREHOUSE Software installation that is not networked to other installations is considered an additional concurrent session whether it is currently in use or not. Intentionally installing and using more concurrent sessions than you are licensed for is a violation of your licensing agreement.

Here are the steps to move the standard database version of FIREHOUSE Software from an old computer to a new computer:

- Install the same version of the FIREHOUSE Software that is running on the old computer onto the new computer using the installation CD. If you are running Windows 2000, Windows NT or Windows XP make sure you use **Add/Remove Programs** found in the Windows **Control Panel**.
- Run the FH Backup Utility from outside FH at the old computer. You need to backup to a removable drive available to both computers (for example, diskettes, a zip disk, or a CD). If you use diskettes, number your diskettes so that you remember the order they are installed in. To run the Backup Utility, go to the Windows **Start** button **Programs** option **FIREHOUSE Software** folder **FIREHOUSE Software Backup Utility** option.
- After the backup completes, take the backup file to the new computer. Access the Windows **Start** button **Programs** option **FIREHOUSE Software** folder **FIREHOUSE Software Backup Utility** option. Click the **Restore** tab and specify the path to your backup file in *Restore from Backup File*. Leave all options defaulted as is then press **OK**.
- Log into FIREHOUSE Software using the "Guest" and "Demo" user name and password. From the **Tools** menu, select **Workstation Options** then press the **Local Data & Files** tab. Change the *Database* path to C:\Program Files\FIREHOUSE Software\Data. Once you make the change log out of FIREHOUSE Software then log back in. Log in using your normal user name and password.

FIREHOUSE Software is installed on the new computer and ready to be used. Hope this helps. If not, give us a call.



Tips from the Field

This column details different ways our clients have put FH to work for their department. We encourage clients to submit tips and suggestions for future FireVISION articles.

Require NFPA 1710/1720 Report

The following tip is from the independent FIREHOUSE Software user group at <http://groups.yahoo.com/group/firehouse/>. The following steps detail how to require an NFPA 1710/1720 Report for a specified incident type. Please note that additional records should only be required if there is a specific need for the additional record. Additional requirements can add to the time to complete a record and should only be used when necessary.

- Access FIREHOUSE Software as an administrator.
- From the **Administration** menu, select the **System Rules and Default Values** option.
- Highlight the **Incident** area `Inc_mai n` table.
- Press **Setup**. The **System Rules and Default Values** form is displayed.
- Click the **Record-Level Rules** tab.
- Press **Add**. The **Require Child Record for Table: INC_MAIN** form is displayed.
- Select the "INC_17XX" child table.
- Uncheck *Require a record always*, then place cursor in *Require a record when the following expression evaluates to true* and click.
- At a minimum, type `Between(inci_type, "111", "118")`. This will require an NFPA 1710/1720 Report for any *111 to 118 Incident Type* incidents.
 - The requirement as it is listed above will be applied to all incident reports. This will result in incomplete *111 to 118 Incident Type* incident records that do not include an NFPA 1710/1720 Report. To specify that the requirement is not applied to incidents entered before a specified date, use the expression `Between(inci_type, "111", "118") AND Al m_Date =>{^2005/07/01}`. You can

enter any date you need in YYYY/MM/DD format.

- Press **OK**.
- Press **OK**, then **Close**.

Troubleshooting

Technical support occasionally encounters support issues that could have been resolved more easily if certain steps had not been taken. For example, if you encounter an error, you should not reinstall FH unless specifically instructed to do so by FH or by FH documentation. Reinstalling FH will not usually fix errors and will likely cause more problems. Check out the 'Troubleshooting Errors' topic in the FH help file for a step-by-step guide to resolving FH errors.

You should always keep an up-to-date backup of your data to use in case of unforeseen circumstances. This backup should be stored in a safe location. FIREHOUSE Software includes a built-in backup utility that can be accessed from outside FIREHOUSE Software via the Windows **Start** button **Programs** option **FIREHOUSE Software 6** folder **FIREHOUSE Software Backup Utility** option. Press F1 for additional information on using the backup utility.

FIREHOUSE Software Notes

2005 FHETS Denver Registration

The registration for FHETS 2005 in Denver is online at <http://www.firehousesoftware.com/fhets>. If you are interested in securing a one-on-one session, be sure to sign up early, we have to limit available sessions to 100.

New Employees

Next time you call support, you may hear a new voice. Randy Crabtree and Derrick Brent bring extensive customer service experience with them to their new roles as technical support representatives.

Website Update

The FIREHOUSE Software website at <http://www.acs-inc.com/firehousesoftware> has been updated to match other ACS sites.

FIREHOUSE Software Training Seminars

The success of the 2005 FH Education & Training Seminar (FHETS) in Charlotte has us looking forward to the next FHETS, which is only a couple of months away. We are working on enhancing the positives and eliminating the negatives based on comments received at the conclusion of the event in Charlotte. Thanks again for your feedback.

2005 FHETS Denver

The next FHETS is at the Denver Hyatt Regency Tech Center in Denver, Colorado from November 2nd to November 5th, 2005. The first scheduled event starts at 1800 on November 2, and the last session ends at 1700 on November 5.

2005 FHETS Denver is focused on FH 6. We will also preview the new FH Mobile products (FH Mobile Preplans and FH Mobile Incident Command). If you are interested in attending, check <http://www.firehousesoftware.com/fhets> for online registration and details about reserving accommodations.

2006 FHETS

The exact location and timing of the 2006 FHETS event has not been determined, but will be conducted some time in the Fall of 2006. We will post additional information about 2006 FHETS as soon as possible.

EMS Corner

We attended the national EMS Information System (NEMSIS) software developers meeting in Washington, DC on May 25, 2005. This effort to standardize the collection and transmission of EMS data using the new NHTSA dataset continues to move forward. The pace is slower than we would like due to funding issues. Currently there is funding at the national level to keep the project alive but no national-level funding for states to implement NEMSIS collection. As a result, it will be up to states to find funding for implementation, resulting in the slow pace to state implementation. 48 states have signed an agreement to promote the new NHTSA dataset and its implementation, and NEMSIS continues to lobby for additional funding.

We are adding NEMSIS-compliant reporting as an installable option in FIREHOUSE Software version 7 and appear to be ahead of the curve. There are some states that are 'accepting' NEMSIS incidents, but we are not aware of any states actually receiving NEMSIS incidents. There are still issues with NEMSIS that need to be addressed before we can finalize a NEMSIS-compliant system. For example, there are currently no provisions for validation standards, only a list of data elements that are acceptable and field types that are acceptable.

NEMSIS plans to develop a process to have software certified as 'Compliant' with the NEMSIS standard. Based on the proposed process, FIREHOUSE Software version 7 will meet the definition of compliant. There will likely be as many as 5 states accepting NEMSIS standard within a year, but without additional national funding for state implementation, the widespread implementation of the NEMSIS standard will take years.

We continue to be supportive of a national EMS incident reporting standard. We are actively developing FIREHOUSE Software version 7, which will include NEMSIS-compliant EMS incident reporting with the new NHTSA dataset. We are also developing a patient care reporting application that will become part of the FH Mobile suite.

For more information about NEMSIS and the new NHTSA dataset, see <http://www.nemsis.org>.



Stop By and See Us

<i>Date</i>	<i>Show</i>	<i>Date</i>	<i>Show</i>
07/06/05 07/08/05	MO Valley Fire Chiefs Conference, Columbia, MO	07/28/05 07/30/05	LA State Firemen's Association, Shreveport, LA
07/08/05 07/10/05	Pittsburgh Fire Expo, Pittsburgh, PA	09/10/05	Tomahawk Fire School, Tomahawk, WI
07/16/05 07/17/05	Ohio Fire Chiefs, Columbus, OH	09/16/05 09/17/05	Wildwood Fireman's Conference, Wildwood, NJ
07/28/05 07/30/05	FIREHOUSE Expo, Baltimore, MD	09/24/05 09/25/05	CITA/Kirkwood Fire School, Cedar Rapids, IA





Department Profile

Each quarter, we profile a different department. If you would like your department profiled, send us some information about your department.

Fire Department: Hose Company #6 Kittanning

Location: Kittanning, Pennsylvania

Fire Chief: Scott A. Kline

Personnel: 24

Stations: 1 station

Pop. Served: 4,500

Calls: 146/year

Apparatus: 1 tower ladder, 1 engine, 1 mini pumper, 1 water rescue squad and 2 inflatable rafts, 1 brush truck, 1 support squad.

Software: FIREHOUSE Software version 6

Comments: Established in 1901, Hose Company #6 Fire Department serves Kittanning Borough and various neighboring townships with primary dispatch response on fire suppression and various other emergency/non-emergency responses. Specialty services like the Primary Water Rescue and Scuba Team and the Rapid Intervention Team for other municipalities within Armstrong County. Kittanning is a small community in southwestern Pennsylvania approximately 45 miles north of Pittsburgh on Pennsylvania Route 28. We have enhanced our fire department equipment through the FIRE Act Grant 2003 and used Pennsylvania's Volunteer Fire Company Grant Program 2004 to purchase additional modules of FH.

- ▶ Department Profile
 - ▶ EMS Corner
 - 2006 FHETS
 - 2005 FHETS Denver
 - ▶ Training Seminars
 - ▶ FIREHOUSE Software
 - ▶ Stop By and See Us
 - Website Update
 - New Employees
 - 2005 FHETS Denver Registration
 - ▶ Notes
 - ▶ FIREHOUSE Software
 - Troubleshooting
 - Require NFA 1710/1720 Report
 - ▶ Tips from the Field
 - ▶ FH Mobile
 - ▶ Technical Support Tip
-
- This Issue

Let us know if we have incorrect contact information
<http://www.firehousesoftware.com/dwnld/newsletter.htm>
 An online version of this newsletter is available at

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